

United States Postal Service®

INDUSTRYALERT

November 26, 2018

USPS issue impacting Informed Visibility® Mail Tracking application data provisioning resolved

The USPS Data Transfer Services (DTS) issue affecting data flow for several systems including Informed Visibility® has been resolved.

DTS is currently back to processing IV-MTR files at expected rates.

IV-MTR customers should expect to receive new data and all data impacted during the critical maintenance period over the next several hours.

The USPS understands the criticality of the situation and our technical staff is monitoring the data provisioning to ensure no further impacts.

Our sincere apologies to all customers impacted by this technical issue.

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